

FINDING THE SOLUTIONS

to Good Risk Management



2022 RISK MANAGEMENT PROGRAM

OFFICE STAFF: Practice Matters

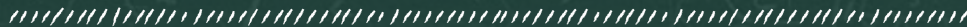
PHYSICIAN: Legal Issues, HIPAA Modules, Opioid Prescribing, Mock Trial, Case in Point III, Case in Point V, Case in Point IV, Case in Point II

Specialty Specifics: Primary Care, OB/GYN, Ophthalmology, Pediatrics, Surgery

MEDICAL  MUTUAL
Liability Insurance Society of Maryland

FINDING THE SOLUTIONS

to Good Risk Management



Dear Colleague:

Navigating the practice of medicine can be complex from time to time. However, through the strategies contained in this year's risk management programs, we hope to help you identify solutions to these challenges and provide you with key takeaways to incorporate into your practice.

As always, the courses are developed by our Risk Management Department in coordination with medical, legal and risk management experts to assist you in offering the best possible patient care and mitigating potential risk.

As you review the programs, you will notice a "hybrid" schedule for 2022. While we will continue to offer live webinars, we are happy to announce the return of our live in-person seminar events! In addition, we continue to offer online and home study courses to accommodate your busy lifestyle.

Physicians who complete an eligible program will earn CME credits and a 5% discount on their 2023 renewal policy. Please register at **mmlis.com** or use the enclosed postage-paid envelope.

Please call the Risk Management Department at 410-785-0050 or 800-492-0193 with any questions. We look forward to supporting your practice and seeing you again in 2022!

Sincerely,

George S. Malouf, Jr., M.D., FACS
Chair of the Board

PROGRAM ICON KEY



Live webinar
program,
internet-based



Recorded
online program,
internet-based



Home study
program,
book-based



Live
program,
in-person



Hybrid program:
internet or in-person
options



OFFICE STAFF PROGRAM

PRACTICE MATTERS: TRANSFORMING OPERATIONS AND COMPLIANCE PRACTICES FOR 2022

Presented by Kem Tolliver

4-PART LUNCH AND LEARN SERIES

SERIES TOPICS:

- Sustaining a hybrid telehealth model long-term
- New OSHA Emergency Temporary Standard (ETS) compliance for COVID-19
- HR Management after COVID-19: Reconstructing the private practice HR infrastructure
- CURES Act – Interoperability and Information Blocking rules

Unlike prior years, this year's program will feature a "series" of programs that will each build off the last and address a variety of topics. Additionally, the time of each program has changed. In 2022, each webinar will be from 12 p.m. to 1 p.m. For full course descriptions and objectives for each event, please visit our website at mmlis.com

OBJECTIVES

Upon completion of this live webinar, participants will be better able to:

- Identify areas of weakness in the delivery of health care that may put them at risk for a medical malpractice claim
- Make specific changes in your practice that will increase patient safety

DATE	CODE	FACILITY	LOCATION
Wed. March 16	9023	[WEBINAR]	[INTERNET]
Tues. May 10	9024	[WEBINAR]	[INTERNET]
Thurs. July 14	9025	[WEBINAR]	[INTERNET]
Thurs. Sept. 8	9026	[WEBINAR]	[INTERNET]

REGISTRATION
INFORMATION
ON NEXT PAGE!

HOW TO REGISTER

PROGRAM FEE

The program costs \$75 per person (4 total sessions)

IMPORTANT REGISTRATION INFORMATION:

At mmlis.com/risk-management/programs, select the desired program and complete the online registration form. After completing the online form and paying for the program, you will receive your confirmation and login information from GoToWebinar. Please be aware that this course is intended for office staff. Insured Physicians will not receive the Risk Management discount for attending.

REGISTER ONLINE

You can register online at mmlis.com and pay on our secure server with an American Express, Visa, MasterCard or Discover credit card.

REGISTER BY MAIL

Select the program desired and complete the rest of the form. Please print clearly! Enclose the form and a check with full payment in the envelope provided and mail to the address specified below.

CHECKS PAYABLE TO: Med-Lantic Management Services, Inc.

MAIL TO:

Med-Lantic Management Services, Inc.
P.O. Box 64100
Baltimore, MD 21298-9134

CONFIRMATION

A confirmation notice will be sent to you once we have received your registration. Links to program materials will be provided during the webinar through the GoToWebinar dashboard.

PROGRAM SCHEDULE

12:00 p.m. Program begins

12:30 p.m. Grace period ends – **no one will be admitted after this time**

1:00 p.m. Program ends

FAQ

How far in advance should I register?

Please register early to ensure your spot. Registration will end 24 hours in advance of a webinar.

Can I reschedule or cancel?

If you have already made a payment for a program and would like to reschedule, we will apply your payment to another program date. Due to program commitments, program fees are non-refundable in the event you are unable to attend. If a program is cancelled, your payment will be refunded or applied to a new date.

REGISTER TODAY!

For convenience, you can use your mobile device's camera to scan the QR code. You will be taken directly to the course registration page. Please enter the required information and pay for your course there. If you have any questions call the Risk Management Department at 800-492-0193.



MMLIS.COM/CONTENT/RM-EDUCATION-PROGRAMS

REGISTER TODAY!



PHYSICIAN PROGRAM

LEGAL ISSUES

BACK TO BASICS: THE EVOLVING PHYSICIAN-PATIENT RELATIONSHIP

Presented by the law firm of Armstrong, Donohue, Ceppos, Vaughan & Rhoades, Chtd.

This program will review current medical-legal issues involving pitfalls in documentation and communication that can lead to potential liability. Learn the strategies you can implement to avoid those pitfalls. Short video vignettes will be shown to illustrate these issues.

DATE	CODE	FACILITY	LOCATION
Tues. March 29	5528	[WEBINAR]	[INTERNET]
Tues. April 12	5529	[WEBINAR]	[INTERNET]
Thurs. April 28	5530	[WEBINAR]	[INTERNET]
Wed. May 25	5531	Hilton Garden Inn	Rockville
Tues. May 31	5532	Double Tree Hotel	Annapolis
Thurs. June 16	5533	Hilton Garden Inn	Rockville
Mon. June 27	5534	Hilton Garden Inn	Frederick
Wed. July 20	5535	MEDICAL MUTUAL	Hunt Valley
Wed. July 27	5536	[WEBINAR]	[INTERNET]
Tues. August 9	5537	MEDICAL MUTUAL	Hunt Valley
Thurs. August 11	5538	Wicomico Youth & CC	Salisbury
Thurs. August 25	5539	Sleep Inn & Suites	Cumberland
Wed. Sept. 7	5540	[WEBINAR]	[INTERNET]
Wed. Sept. 28	5541	[WEBINAR]	[INTERNET]

OBJECTIVES

Upon completion of this live / Internet live activity, participants will be better able to:

- Recognize current communication issues with patient interactions that are in-person, remote and online
- Understand the importance of documentation of interactions with patients, including the use of Open Notes
- Understand the theories of liability against providers, including medical negligence and informed consent



PRIMARY CARE

Presented by Dan Kohn, MD and Andy Marter, Esquire.

Despite the changes to medical practice caused by the COVID-19 pandemic, fundamental aspects of patient care and documentation remain unchanged. The 2022 program will get back to risk management basics in addressing clinician-patient interactions in the Open Notes setting as well as documentation and discharge. The program will highlight management and documentation strategies to enhance patient care and satisfaction and reduce risk. A video vignette will be presented to illustrate medical-legal principles relating to the deposition process and how to avoid pitfalls once suit papers have been served.

DATE	CODE	FACILITY	LOCATION
Thurs. March 24	5542	[WEBINAR]	[INTERNET]
Tues. April 19	5543	[WEBINAR]	[INTERNET]
Thurs. May 5	5544	[WEBINAR]	[INTERNET]
Tues. May 17	5545	[WEBINAR]	[INTERNET]
Mon. May 23	5546	Holiday Inn Express	Easton
Tues. July 12	5547	MEDICAL MUTUAL	Hunt Valley
Tues. August 16	5548	[WEBINAR]	[INTERNET]
Mon. August 29	5549	Holiday Inn Express	Prince Frederick
Tues. Sept. 6	5550	Harford CC	Bel Air
Thurs. Sept. 22	5551	The Inn at Leonardtown	Leonardtown

OBJECTIVES

Upon completion of this live / Internet live activity, participants will be better able to:

- Know what to do if suit papers have been served
- Understand the deposition process
- Avoid pitfalls during the deposition
- Understand the importance of documentation for patient care and potential litigation
- Adapt to documentation in the transition to Open Notes
- Review techniques for discharging a patient from the practice
- Discuss risk management considerations of three closed medical malpractice cases





PHYSICIAN SPECIALTY SPECIFICS PROGRAM

OB/GYN: THE EXPANDING AREA OF GENOMICS AND GENETICS IN DAILY MEDICINE

Presented by Steven Berlin, MD and Gregg Murray, MEDICAL MUTUAL Senior Claims Representative

This course will explore areas of risk that may increase the likelihood of medical malpractice litigation. A discussion of closed OB/GYN claims and risk management points will round out the program.

DATE	CODE	FACILITY	LOCATION
Tues. April 26	5557	[WEBINAR]	[INTERNET]
Tues. June 28	5558	Hilton Garden Inn	Rockville
Tues. August 2	5559	MEDICAL MUTUAL	Hunt Valley
Mon. Sept. 12	5560	MEDICAL MUTUAL	Hunt Valley

OBJECTIVES

Upon completion of this live / Internet live activity, participants should be better able to:

- Understand the expanding role of genomics and genetics in medicine
- Identify new areas of risk in daily medicine
- Improve screening and documentation for hereditary disease



PHYSICIAN SPECIALTY SPECIFICS PROGRAM

OPHTHALMOLOGY

Presented by Sonny Goel, MD and April Hitzelberger, Esquire

Are Ophthalmologists litigation-proof? Is anyone? This program will focus on methods for assessing and minimizing your risk, as well as discuss practical pointers for how to survive (and thrive!) when faced with a lawsuit.

DATE	CODE	FACILITY	LOCATION
Wed. March 30	5566	[WEBINAR]	[INTERNET]
Thurs. May 26	5567	[WEBINAR]	[INTERNET]
Wed. August 31	5568	[WEBINAR]	[INTERNET]
Wed. Sept. 28	5569	[WEBINAR]	[INTERNET]

OBJECTIVES

Upon completion of this Internet live activity, participants will be better able to:

- Identify risk issues from a review of emerging trends across multiple ophthalmology specialties and medical malpractice claims
- Strengthen factors that will reduce the likelihood of litigation
- Analyze what to expect and develop methods for successfully navigating a lawsuit or Board matter



PEDIATRICS – BIG RISKS COME IN SMALL PACKAGES 4.0

Presented by Christine Saba, MD and Erica Mudd, Esquire

This program will focus on various risk management issues unique to pediatric medicine, steps providers may take to manage those risks, and implications that may arise in the context of each risk.

DATE	CODE	FACILITY	LOCATION
Thurs. April 14	5561	[WEBINAR]	[INTERNET]
Wed. May 4	5562	[WEBINAR]	[INTERNET]
Wed. June 22	5563	MEDICAL MUTUAL	Hunt Valley
Thurs. July 28	5576	Hilton Garden Inn	Rockville
Mon. August 8	5564	Hilton Garden Inn	Frederick
Wed. August 24	5565	The Meeting House	Columbia

OBJECTIVES

Upon completion of this live / Internet live activity, participants will be better able to:

- Identify right and wrong aspects of patient/parent/guardian communication
- Properly manage social media posts both by you and directed at you/your practice
- Understand the legal and risk management ramifications of delegation of duties
- Establish boundaries with parents/guardians in the context of new forms of patient communication and treatment

PREVENT CLAIMS

Risk Management Education



PHYSICIAN SPECIALTY SPECIFICS PROGRAM

SURGERY

Presented by Steven Berlin, MD and Gregg Murray, MEDICAL MUTUAL Senior Claims Representative

This program will review common areas that increase the risk of medical malpractice litigation. A discussion of closed medical malpractice cases involving surgeons will be featured to illustrate key points.

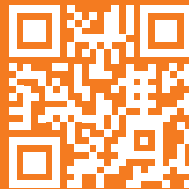
DATE	CODE	FACILITY	LOCATION
Thurs. April 7	5552	[WEBINAR]	[INTERNET]
Tues. May 24	5553	[WEBINAR]	[INTERNET]
Tues. June 21	5554	Best Western	Lanham, MD
Wed. July 13	5555	The Meeting House	Columbia
Tues. Sept. 20	5556	MEDICAL MUTUAL	Hunt Valley

OBJECTIVES

Upon completion of this live / Internet live activity, participants will be better able to:

- Identify areas of weakness in the delivery of health care that may put them at risk for a medical malpractice claim
- Make specific changes in their practice that will increase patient safety

SOLUTIONS



MMLIS.COM/PMT

Finding The Solutions To Good Risk Management

PRACTICE MANAGER TOOLBOX

Practice Managers must keep pace with new laws and regulations, changing health care standards, patient-related service issues, and even the challenges of a global pandemic. Our Practice Manager Toolbox contains relevant resources to help your Practice Manager remain knowledgeable and decisive.



PHYSICIAN PROGRAM

BUILDING A CULTURE OF COMPLIANCE WITH THE HIPAA MODULES

Created by members of MEDICAL MUTUAL's Risk Management Department

These training modules address the essential elements of maintaining the privacy and security of sensitive information and protected health information (PHI) within the medical practice.

Additional resources on HIPAA and Electronic Medical Records (EMR) are available online at mmlis.com

PROGRAM CODE: 5570

Register for this program at mmlis.com

OBJECTIVES

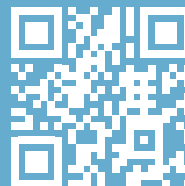
Upon completion of this Internet activity enduring material, participants will be better able to:

- Discuss the HIPAA Privacy, Security and Breach Notification Rules
- Recognize identifiers that create protected health information (PHI)
- Recognize situations in which confidential and protected health information can be mishandled
- Identify practical ways to protect the privacy and security of sensitive information, including PHI
- Recognize the consequences of improperly handling confidential information or PHI
- Understand how to comply with the Breach Notification Rule

Finding The Solutions To Good Risk Management

RISK MANAGEMENT "HOTLINE"

Although we offer many resources on our website, we understand that sometimes it's just easier to talk to someone. If you have a practice-related question or concern, we're ready to listen and offer guidance to help you identify and reduce your liability risk exposure.



MMLIS.COM/RM

SOLUTIONS



PHYSICIAN PROGRAM

OPIOID PRESCRIBING: AVOID THE PAIN 2.0

Presented by John Sly, Esquire of Waranch & Brown, LLC

This Internet activity enduring material will focus on the history of opioid use as well as the potential risks and benefits of opioids and when and how to initiate, maintain, modify, continue or discontinue opioid therapy.

PROGRAM CODE: 5572

Register for this program at mmlis.com

ABOUT THE PRESENTER

John T. Sly is a trial attorney and partner at Waranch & Brown, LLC. His practice focuses on the aggressive defense of Physicians, health care facilities, and other businesses throughout Maryland. He has successfully tried to verdict numerous high-dollar cases and has argued before state and federal appellate courts.

OBJECTIVES

Upon completion of this Internet activity enduring material, participants will be better able to:

- Understand the history of regulations relating to prescribing opioids
- Understand the addiction crisis and the public response
- Understand new rules relating to opioid prescribing
- Understand how to limit risk to the patient and your practice



PHYSICIAN PROGRAM

MOCK TRIAL: ORDER IN THE COURT

Presented by attorneys from the law firm of Armstrong, Donohue, Ceppos, Vaughan & Rhoades, Chtd.

This online course will feature a “mini” medical malpractice trial from opening statements to closing arguments. The defendant Physician and expert and fact witnesses for both the plaintiff and defense will be examined and cross-examined. The courtroom drama will also highlight the elements of a successful defense to a malpractice suit and illustrate how medical record-keeping plays a key role in how cases are won or lost at trial.

PROGRAM CODE: 5571

Register for this program at mmlis.com

ABOUT THE PRESENTER

Since its inception, the focus of the law firm of Armstrong, Donohue, Ceppos, Vaughan & Rhoades has been primarily on the defense of medical negligence cases, representing countless Physicians across the broadest possible spectrum of medical specialties. Along with their defense work, the firm has provided educational sessions on a number of relevant medico-legal topics.

OBJECTIVES

Upon completion of this Internet activity enduring material, participants will be better able to:

- Understand how medical malpractice trials are conducted
- Recognize how medical record-keeping and deposition testimony play out in malpractice trials
- Understand the key elements of a successful defense of Physicians at the trial level

HOW CASE IN POINT WORKS

Interested Physicians can register for a *Case in Point* course by selecting the desired topic online or on the registration form found in the back of this brochure. The cost is \$60 PER PERSON.

Online *Case in Point* course participants will receive their link from MEDICAL MUTUAL's Risk Management Department after registering for their course. The course can then be started immediately and completed at your convenience. Once the course is completed, participants can download their certificate from the MindFlash system.

Case in Point III participants will receive a copy of the *Case in Point* book by mail. To satisfy the requirements of the course, participants must read the book and complete a short post-test at the conclusion. Participants will also be asked to complete an evaluation form. The finished post-test and evaluation form should be mailed back to MEDICAL MUTUAL in the postage-paid envelope included with the book.

The cut-off date to register for *Case in Point* is December 1, 2022. Completed tests and evaluations are due no later than December 16, 2022.

Participants who successfully complete a *Case in Point* course will receive the same 5% premium discount that they would receive for attending a live webinar or online program. All *Case in Point* courses are authored by members of our Risk Management, Claims, Communications, Policy Information and Legal departments.

Accreditation Statement MEDICAL MUTUAL Liability Insurance Society of Maryland is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for Physicians.

Designation Statement MEDICAL MUTUAL Liability Insurance Society of Maryland designates this enduring material and Internet enduring material for a maximum of two (2) AMA PRA Category 1 Credit(s).™ Physicians should claim only the credit commensurate with the extent of their participation in the activity.



HOME STUDY PROGRAM

CASE IN POINT III: FAILURE TO DIAGNOSE

Case in Point III examines closed medical malpractice claims that have diagnostic error as their core allegation. The selected cases illustrate an all-too common theme presented in a variety of clinical situations where a Physician's failure to diagnose a patient properly led to a lawsuit.

PROGRAM CODE: HSCIP322
Register for this program at mmlis.com

RELEASE/REVIEW DATE This educational activity was reviewed on February 1, 2021. It was released on February 1, 2016 and expires on February 1, 2024. Please note that once you have completed the program, it will not be made available to you again during the release period of three years.

OBJECTIVES

- Upon completion of this enduring material, participants will be better able to:*
- Identify what constitutes an allegation of failure to diagnose in a malpractice lawsuit
 - Recognize the role of the medical record in preventing diagnostic errors
 - Increase Physician-patient communication and patient participation in his/her own health care
 - Implement changes in practice to minimize delay in diagnosis or failure to diagnose



CASE IN POINT V: TECHNOLOGY AND MEDICINE

Presented by John Sly, Esquire of Waranch & Brown, LLC

This new program features a series of closed claims that focus on Risk Management issues surrounding the use of technology in the practice of medicine. The cases selected for this program will be offered in a video format presented by John T. Sly, Esq., a medical malpractice defense attorney. These cases focus on issues surrounding patient tracking, communication, informed consent, and documentation – with technology serving as the backdrop.

PROGRAM CODE: 5575 | Register for this program at mmlis.com

RELEASE/REVIEW DATE This educational activity was reviewed on February 1, 2021. It was released on February 1, 2022 and expires on February 1, 2025. Please note that once you have completed the program, it will not be made available to you again during the release period of three years.

Upon completion of this Internet activity enduring material, participants will be better able to:

- Identify communication issues associated with the use of technology in medical practice
- Understand the role of technology in medicine, its benefits, and the potential pitfalls
- Recognize how technology can improve both documentation and Physician-patient interactions

CASE IN POINT IV: INFORMED CONSENT

According to the American Medical Association's Code of Medical Ethics, informed consent to medical treatment is fundamental in both ethics and law. Patients have the right to receive information and ask questions about recommended treatments so that they can make well-considered decisions about their care. This new online course will help Physicians navigate the process of informed consent and appreciate the importance of the documentation of a patient's consent or refusal.

PROGRAM CODE: 5574 | Register for this program at mmlis.com

RELEASE/REVIEW DATE This educational activity was released on March 1, 2020 and will expire on March 1, 2023. Please note that once you have completed the program, it will not be made available to you again during the release period of three years.

- Discuss the concept of informed consent
- Know what should be included in the discussion with the patient about a recommended treatment or procedure
- Understand the need for documentation of the informed consent process and patient discussion

CASE IN POINT II: DOCUMENTATION

Case in Point II is our second risk management program featuring a series of closed-claim scenarios that focus on issues involving medical record documentation. The selected cases serve to provide the reader with situations in which poor or non-existent documentation created patient safety issues and allegations of negligent treatment for the Physician.

PROGRAM CODE: 5573 | Register for this program at mmlis.com

RELEASE/REVIEW DATE This educational activity was reviewed on February 1, 2021. It was released on February 1, 2013 and expires on February 1, 2024. Please note that once you have completed the program, it will not be made available to you again during the release period of three years.

- Identify weaknesses in the medical record that can result in miscommunication and poor patient outcomes
- Understand the role of the medical record as crucial evidence in medical malpractice litigation
- Recognize how strong documentation can prevent litigation

HOW TO REGISTER

PROGRAM FEE

The first program costs \$60 PER PERSON. If you wish to attend more than one program, each additional program costs \$30 PER PERSON, a savings of 50%!

REGISTER ONLINE

You can register online at mmlis.com and pay on our secure server with an American Express, Visa, MasterCard or Discover credit card.

REGISTER BY MAIL

Select the program desired and complete the rest of the form. Please print clearly! Enclose the form and a check with full payment in the envelope provided and mail to the address specified below.

CHECKS PAYABLE TO:

Med-Lantic Management Services, Inc.

MAIL TO:

Med-Lantic Management Services, Inc.
P.O. Box 64100
Baltimore, MD 21298-9134

CONFIRMATION

A confirmation notice will be sent to you once we have received your registration. Links to program materials will be provided during the webinar through the GoToWebinar dashboard.

PROGRAM SCHEDULE

6:00 p.m. Program begins

6:30 p.m. Grace period ends – **no one will be admitted after this time**

8:00 p.m. Program ends

CME CREDITS & PREMIUM DISCOUNT

CME CREDITS

Each program is worth a maximum of two CME Credits, commensurate with the extent of your participation in the program.

PREMIUM DISCOUNT

A 5% Risk Management premium discount will be given on all Year 2023 medical professional liability renewal policies to MEDICAL MUTUAL members who complete any one of the eligible Physician educational programs offered.

You MUST participate in the entire program to qualify for a 5% discount and CME credits.

We will count in attendance only those participants who are signed in within the first 30 minutes of the program. Late arrivals or early departures will not be considered present for satisfaction of the premium discount or CME and will be expected to attend a later program to qualify for the premium discount or CME.



DESIGNATION STATEMENT

LIVE ACTIVITY / Internet Live Course

MEDICAL MUTUAL designates this live activity for a maximum of two (2) *AMA PRA Category 1 Credit(s)*.™ Physicians should claim only the credit commensurate with the extent of their participation in the activity.

INTERNET ACTIVITY ENDURING MATERIAL

MEDICAL MUTUAL designates this Internet activity enduring material for a maximum of two (2) *AMA PRA Category 1 Credit(s)*.™ Physicians should claim only the credit commensurate with the extent of their participation in the activity.

FAQ

How far in advance should I register?

Please register early to ensure your spot. Registration will end 24 hours in advance of a webinar.

Can I reschedule or cancel?

If you have already made a payment for a program and would like to reschedule, we will apply your payment to another program you choose. Due to program commitments, program fees are non-refundable in the event you are unable to attend.

What if the program is cancelled?

MEDICAL MUTUAL reserves the right to cancel a scheduled program due to insufficient registration. If a program is cancelled, your payment will be refunded or applied to a new date.

For additional questions...

If you need additional information, or have questions about our programs, call our Risk Management Services Department at 410-785-0050 or toll free at 800-492-0193. Current program information and online registration is also available at mmlis.com

ACCREDITATION STATEMENT

MEDICAL MUTUAL Liability Insurance Society of Maryland is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for Physicians.

DISCLOSURE POLICY

It is the policy of MEDICAL MUTUAL to ensure balance, independence, objectivity and scientific rigor in all its sponsored educational activities. All faculty participating in activities sponsored by MEDICAL MUTUAL are expected to disclose to the program participants any relevant financial relationships related to the content of their presentation(s).

Are You Taking Advantage of the Risk Management Resources Available to You?



DOCTORS RX NEWSLETTER

Our risk management newsletter addresses timely topics in medicine and provides Insureds with the opportunity to receive a CME credit.



RISK MANAGEMENT ALERTS

To stay up to date, check mmlis.com to review the latest risk management news and alerts issued by medical organizations.



LIBRARY OF ONLINE RESOURCES

Search our comprehensive resource library for important documents and information to help you manage and reduce your risk.



SECURITY RISK ASSESSMENT

Evaluate the strength of your practice's cyber security with a survey designed by our security and risk management experts.



RM SUPPORT BY PHONE

Talk to our experts. Receive advice and answers about issues as they arise by dialing 410-785-0050 or 800-492-0193.



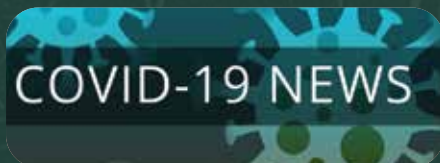
PRACTICE SELF-ASSESSMENT SURVEY

This survey can help you determine areas in the non-clinical aspect of your practice that may leave you open to a lawsuit.



PRACTICE MANAGER TOOLBOX

This convenient online resource was specifically designed to provide relevant and timely guidance to Practice Managers.



COVID-19 SECTION OF WEBSITE

This section provides you with updated information from the most reliable sources and government announcements.

For more information, visit our website at mmlis.com or talk to a risk management expert by phone (410-785-0050, or toll free at 800-492-0193) to answer your individual questions.

MORE SUPPORT FOR YOU AND YOUR PRACTICE!

PRACTICE MANAGER TOOLBOX

Free Resources and Tools for Practice Managers

The Practice Manager Toolbox is a convenient online resource specifically designed to provide relevant and timely guidance to Practice Managers on the wide variety of day-to-day scenarios faced at a busy medical practice. Registering is fast, easy and free!

Visit mmlis.com/practice-manager-toolbox/register

AFTER REGISTERING, PRACTICE MANAGERS ALSO CAN CHOOSE A FREE GIFT!



HOME OFFICE

P.O. Box 8016, 225 International Circle
Hunt Valley, Maryland 21030
410-785-0050
800-492-0193
mmlis.com

MEDICAL  MUTUAL
Liability Insurance Society of Maryland

← REGISTRATION FORM ON OTHER SIDE

SIGN UP FOR RM PROGRAM TEXT ALERTS



GET LAST-MINUTE TIME CHANGES



STAY NOTIFIED OF SCHEDULING

Take advantage of this free service and you will receive a text alert if your registered risk management education program is impacted by an unexpected problem.

You can utilize this service by selecting the opt-in option when you register online or by mail for a risk management education program. If you have already registered, you can opt in by visiting the members-only area of our website or by calling Customer Service at 410-785-0050 or 800-492-0193.

SIGN UP TODAY!

2022 PHYSICIAN RISK MANAGEMENT PROGRAM

Name: _____

Please print your name as it appears on your policy

Email Address: _____

Address: _____

City: _____

State: _____ Zip: _____

Phone #: _____

Fax #: _____

Medical License #: _____

DATE & CODE NUMBER OF SESSION(S) YOU WISH TO ATTEND

Legal Issues Date _____ Code _____

Specialty Specifics Date _____ Code _____

HIPAA Modules Register at mmlis.com

Opioid Prescribing Register at mmlis.com

Mock Trial Register at mmlis.com

Case in Point III ☐ Send

Case in Point V Register at mmlis.com

Case in Point IV Register at mmlis.com

Case in Point II Register at mmlis.com

For First Program Selected: \$60 per person _____

For Each Additional Program: \$30 per person _____

TOTAL _____

TEXT ALERT

Please send me a text alert if there are schedule changes to my registered program.

Mobile Phone #: _____

Please print clearly and include your check
for the correct amount payable to:

Med-Lantic Management Services, Inc.

P.O. Box 64100 • Baltimore, MD 21298-9134

Please register early in the program season to ensure your spot.
Registration will end 24 hours in advance of a webinar. All fees are per person.

Thank you.