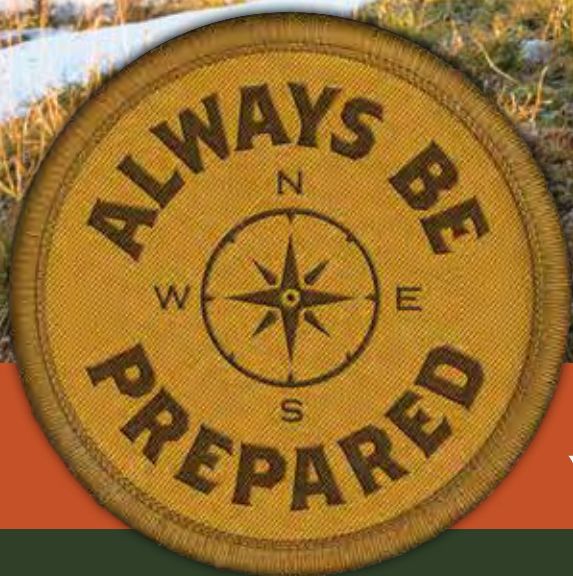


PHYSICIAN / OFFICE STAFF
PROGRAMS



RISK MANAGEMENT EDUCATION— YOUR GUIDE TO A SAFER PRACTICE

RISK MANAGEMENT PROGRAM – 2023

OFFICE STAFF: Practice Excellence

PHYSICIAN: Legal Issues • HIPAA Modules • Opioid Prescribing • Mock Trial
Case in Point III • Case in Point V • Case in Point IV • Case in Point II

Specialty Specifics: Primary Care, OB/GYN, Ophthalmology,
Pediatrics, Surgery, Radiology

MEDICAL  MUTUAL
Liability Insurance Society of Maryland

RISK MANAGEMENT EDUCATION— YOUR GUIDE TO A SAFER PRACTICE

Dear Colleague:

Practicing medicine sometimes feels like you are out in the wilderness on your own. However, with the 2023 Risk Management courses in this brochure, you will be prepared with the skills necessary to “survive” whatever issue you may face in your practice.

All our courses are designed by our Risk Management Department in direct coordination with medical, legal and risk management experts to make sure you are offering the best possible patient care experience, as well as mitigating potential risk.

We will continue to utilize a hybrid approach to our courses in 2023. You will have the option of attending a live in-person course, a live webinar, or conducting your training through self-paced materials found either online or via home-study.

Physicians who complete an eligible program will earn CME credits and a 5% discount on their 2024 renewal policy. Please register at **mmlis.com** or use the enclosed postage-paid envelope.

Please call the Risk Management Department at 410-785-0050 or 800-492-0193 with any questions. We look forward to supporting your practice in 2023!

Sincerely,



George S. Malouf, Jr., M.D., FACS
Chair of the Board

PROGRAM ICON KEY



Recorded
online program,
internet-based



Home study
program,
book-based



Live webinar
program,
internet-based



Hybrid program:
internet or in-person
options



PRACTICE EXCELLENCE WEBINAR SERIES

Presented by Kem Tolliver

4-PART LUNCH AND LEARN SERIES

SERIES TOPICS:

- Highlights of the CMS 2023 Final Rule
- Stop Revenue Leakage by Understanding Virtual Credit Card Payment Pitfalls
- Business Continuity and Disaster Plan Development - No Longer Backburner Protocols
- Overcoming the Top 10 Medical Practice Compliance Risks
- The Evolution of Medical Practice Human Resources

Like last year's program, this year will feature a "series" of programs that address different topics pertinent to the needs of Practice Managers. Each webinar will be from 12 pm to 1 pm. For full course descriptions and objectives for each event, please visit our website at mmlis.com

OBJECTIVES

Upon completion of this live webinar, participants will be better able to:

- Identify areas of weakness in the delivery of health care that may put them at risk for a medical malpractice claim
- Make specific changes in your practice that will increase patient safety

DATE	CODE	FACILITY	LOCATION
Thurs. March 23	9027	[WEBINAR]	[INTERNET]
Wed. May 17	9028	[WEBINAR]	[INTERNET]
Wed. August 23	9029	[WEBINAR]	[INTERNET]
Wed. Sept. 20	9030	[WEBINAR]	[INTERNET]



REGISTER TODAY!

INFORMATION ON NEXT PAGE

HOW TO REGISTER

PROGRAM FEE

The program costs \$75 per person (4 total sessions).

IMPORTANT REGISTRATION INFORMATION

At mmlis.com/risk-management/programs, select the desired program and complete the online registration form. After completing the online form and paying for the program, you will receive your confirmation and login information from GoToWebinar. Please be aware that this course is intended for office staff. Insured Physicians will **not** receive the Risk Management discount for attending.

REGISTER ONLINE

You can register online at mmlis.com and pay on our secure server with an American Express, Visa, MasterCard or Discover credit card.

REGISTER BY MAIL

Select the program desired and complete the rest of the form. Please print clearly! Enclose the form and a check with full payment in the envelope provided and mail to the address specified below.

CHECKS PAYABLE TO: Med•Lantic Management Services, Inc.

MAIL TO:

Med•Lantic Management Services, Inc.
P.O. Box 64100
Baltimore, MD 21298-9134

PROGRAM SCHEDULE

12:00 p.m. Program begins
12:30 p.m. Grace period ends - *no one will be admitted after this time*
1:00 p.m. Program ends

FAQ

How far in advance should I register?

Please register early to ensure your spot. Registration will end 24 hours in advance of a webinar.

Can I reschedule or cancel?

If you have already made a payment for a program and would like to reschedule, we will apply your payment to another program date. Due to program commitments, program fees are non-refundable in the event you are unable to attend. If a program is cancelled, your payment will be refunded or applied to a new date.



YOUR GUIDE TO A SAFER PRACTICE
REGISTER TODAY!

For convenience, you can use your mobile device's camera to scan the QR code. You will be taken directly to the course registration page. Please enter the required information and pay for your course there. If you have any questions call the Risk Management Department at 800-492-0193.





LEGAL ISSUES: FREQUENTLY ASKED QUESTIONS

Presented by the Law Firm of Armstrong, Donohue, Ceppos, Vaughan and Rhoades, Chtd.

This seminar (webinar) will review current medical-legal issues involving how liability can be affected by Physician extenders, consultants, colleagues and patients with strategies to limit liability. Short video vignettes will be shown to illustrate these issues. Webinars will have interactive features.

DATE	CODE	FACILITY	LOCATION
Thurs. March 30	5586	MEDICAL MUTUAL	Hunt Valley
Mon. April 10	5587	[WEBINAR]	[INTERNET]
Tues. May 2	5588	Hilton Garden Inn	Rockville
Wed. May 31	5589	[WEBINAR]	[INTERNET]
Thurs. June 1	5590	DoubleTree Hotel	Annapolis
Wed. June 14	5591	[WEBINAR]	[INTERNET]
Tues. July 25	5592	[WEBINAR]	[INTERNET]
Mon. August 14	5593	MEDICAL MUTUAL	Hunt Valley
Wed. August 30	5594	Hilton Garden Inn	Frederick
Mon. Sept. 11	5595	Hilton Garden Inn	Rockville
Wed. Sept. 27	5596	[WEBINAR]	[INTERNET]

OBJECTIVES

Upon completion of this live / Internet live activity, participants will be better able to:

- Recognize the potential liability impact of actions by Physician extenders, consultants and colleagues
- Understand how to better deal with difficult patients
- Be familiar with the Maryland Practice Act and investigations by the Maryland Board of Physicians





PRIMARY CARE: THE DOCTOR WILL SEE YOU NOW

Presented by Dan Kohn, MD and Andrew Marter, Esq.

As we move forward from the COVID-19 pandemic, Primary Care Physicians must face new challenges while navigating existing ones in their practice. This program, new for 2023, will focus on clinician-patient interactions and how you can incorporate key medical-legal risk management guidance into your practice. A video vignette will be presented to demonstrate “do’s and don’ts” in discharging (terminating or “firing”) patients; followed by a discussion on cyber liability and good cyber “hygiene” practices. The course will conclude with several closed claim studies to illustrate key risk management principles.

OBJECTIVES

Upon completion of this live / Internet live activity, participants will be better able to:

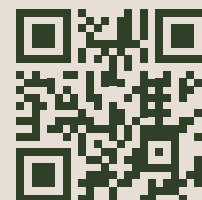
- Understand how to properly discharge a patient from the practice
- Avoid pitfalls when discharging patients
- Understand the cyber liability landscape, and ways to protect their practices
- Discuss risk management considerations of closed medical malpractice cases

DATE	CODE	FACILITY	LOCATION
Mon. March 27	5597	[WEBINAR]	[INTERNET]
Thurs. April 20	5598	MEDICAL MUTUAL	Hunt Valley
Wed. May 3	5599	[WEBINAR]	[INTERNET]
Tues. May 16	5600	DoubleTree Hotel	Annapolis
Wed. June 28	5601	Hilton Garden Inn	Rockville
Mon. July 10	5602	[WEBINAR]	[INTERNET]
Wed. July 12	5603	Hilton Garden Inn	Frederick
Thurs. August 31	5604	MEDICAL MUTUAL	Hunt Valley
Wed. Sept. 20	5605	[WEBINAR]	[INTERNET]



YOUR GUIDE TO A SAFER PRACTICE PRACTICE MANAGER TOOLBOX

Practice Managers must keep pace with new laws and regulations, changing health care standards, patient-related service issues, and even the challenges of a global pandemic. Our Practice Manager Toolbox contains relevant resources to help your Practice Manager remain knowledgeable and decisive.





PHYSICIAN SPECIALTY SPECIFICS PROGRAM

OB/GYN

Presented by Steven Berlin, MD and Gregg Murray, Sr. Claims Representative

Technology plays an important role in the modern Physician's practice, and it is no different for OB/GYN's. This program will address curbside consults in the digital age and cyber security issues facing medical practices.

DATE	CODE	FACILITY	LOCATION
Tues. March 21	5606	Hilton Garden Inn	Rockville
Tues. May 16	5607	[WEBINAR]	[INTERNET]
Tues. July 18	5608	[WEBINAR]	[INTERNET]
Tues. Sept. 12	5609	MEDICAL MUTUAL	Hunt Valley

OBJECTIVES

Upon completion of this live / Internet live activity, participants will be better able to:

- Understand potential risks involving curbside consults and how to best protect yourself from potential liability
- Understand certain aspects of protecting your practice in the world of cyber invasions
- Learn risk mitigation strategies from closed claim studies



PHYSICIAN SPECIALTY SPECIFICS PROGRAM

OPHTHALMOLOGY: LITIGATION IN THE POST-COVID ENVIRONMENT

Presented by Maria Scott, MD and April Hitzelberger, Esq.

The COVID-19 pandemic changed the malpractice litigation landscape for Ophthalmologists. Offices were closed for a time, and when opened, some patients may have been too afraid to come in. Now that the COVID-19 pandemic is subsiding, cases are trickling in. In this course, our presenters will discuss the issues surrounding potential allegations of patient abandonment, employee protections, delays in treatment, and patient follow-up. Finally, attendees will gain key risk mitigation knowledge from closed claim studies to continue to successfully navigate the practice of Ophthalmology in the post-COVID world.

DATE	CODE	FACILITY	LOCATION
Wed. March 29	5620	[WEBINAR]	[INTERNET]
Mon. June 5	5621	[WEBINAR]	[INTERNET]
Tues. August 22	5622	[WEBINAR]	[INTERNET]
Tues. Sept. 19	5623	[WEBINAR]	[INTERNET]

OBJECTIVES

Upon completion of this Internet live activity, participants will be better able to:

- Understand the types of risks associated with the COVID-19 pandemic and how cases are being litigated
- Understand key risk mitigation strategies associated with post-COVID-19 litigation
- Gain knowledge in patient follow-up tactics to help your practice
- Learn risk mitigation approaches through closed claim studies



PHYSICIAN SPECIALTY SPECIFICS PROGRAM

PEDIATRICS: BIG RISKS COME IN SMALL PACKAGES 5.0

Presented by Christine Saba, MD and Erica Mudd, Esq.

This course will focus on several risk issues facing Pediatricians and their practices in 2023. Video vignettes will be presented on several key topics, such as sound cyber hygiene practices, proper portal usage and risks, EMR documentation and roles within the practice, online/social media risk issues and documenting phone encounters. Presenters will discuss the implications of each of these topics and risk mitigation strategies that can be incorporated into the practice of Pediatrics.

DATE	CODE	FACILITY	LOCATION
Mon. April 3	5614	[WEBINAR]	[INTERNET]
Tues. May 23	5615	MEDICAL MUTUAL	Hunt Valley
Wed. June 7	5616	[WEBINAR]	[INTERNET]
Tues. June 27	5617	The Meeting House	Columbia
Tues. August 15	5618	Hilton Garden Inn	Rockville
Tues. Sept. 5	5619	[WEBINAR]	[INTERNET]

OBJECTIVES

Upon completion of this live / Internet live activity, participants will be better able to:

- Identify key cyber security risk issues and understand risk mitigation strategies
- Properly document patient interactions, while ensuring that patient information remains protected
- Understand the role social media plays in their practice and how to manage its impact
- Understand the importance of documenting phone encounters with patients and their parents



PHYSICIAN SPECIALTY SPECIFICS PROGRAM

SURGERY

Presented by Steven Berlin, MD and Gregg Murray, Sr. Claims Representative

Technology plays an important role in the modern Physician's practice, and it is no different for Surgeons. This program will address curbside consults in the digital age and cyber security issues facing the practice of medicine.

DATE	CODE	FACILITY	LOCATION
Tues. May 30	5610	Best Western	Lanham
Tues. June 20	5611	[WEBINAR]	[INTERNET]
Tues. August 29	5612	[WEBINAR]	[INTERNET]
Thurs. Sept. 21	5613	MEDICAL MUTUAL	Hunt Valley

OBJECTIVES

Upon completion of this live / Internet live activity, participants will be better able to:

- Understand potential risks involving curbside consults and how to best protect yourself from potential liability
- Understand certain aspects of protecting your practice in the world of cyber invasions
- Learn risk mitigation strategies from closed claim studies



RISK ISSUES IN RADIOLOGY

Presented by Lara Eisenberg, MD and Rob Maynard, Esq.

This course will review medical-legal issues in Radiology, including those inherent to the field and those related to documentation and communication. The course will include a brief mock deposition of a Radiology defendant in a hypothetical scenario and demonstrations of expert witness testimony in such a scenario.

PROGRAM CODE: 5630

REGISTER FOR THIS PROGRAM AT MMLIS.COM

OBJECTIVES

Upon completion of this Internet activity enduring material, participants will be better able to:

- Recognize potential pitfalls in documentation and communication in Radiology
- Understand liability theories in Radiology and practices to minimize exposure to litigation
- Be familiar with litigation issues in Radiology and deposition and expert witness strategies to utilize in litigation



ALWAYS BE PREPARED

RISK MANAGEMENT EDUCATION



PHYSICIAN PROGRAM

BUILD A CULTURE OF COMPLIANCE WITH THE HIPAA MODULES

Created by members of MEDICAL MUTUAL's Risk Management Department

These training modules address the essential elements of maintaining the privacy and security of sensitive information and protected health information (PHI) within the medical practice.

Additional resources on HIPAA and Electronic Medical Records (EMR) are available on mmlis.com

PROGRAM CODE: 5624
REGISTER FOR THIS PROGRAM AT MMLIS.COM

ACCREDITATION STATEMENT

MEDICAL MUTUAL Liability Insurance Society of Maryland is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for Physicians.

DESIGNATION STATEMENT

MEDICAL MUTUAL Liability Insurance Society of Maryland designates this Internet enduring material activity for a maximum of two (2) *AMA PRA Category 1 Credit(s)*.™ Physicians should claim only the credit commensurate with the extent of their participation in the activity.

OBJECTIVES

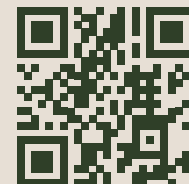
Upon completion of this Internet activity enduring material, participants will be better able to:

- Discuss the HIPAA Privacy, Security and Breach Notification Rules
- Recognize identifiers that create protected health information (PHI)
- Recognize situations in which confidential and protected health information can be mishandled
- Identify practical ways to protect the privacy and security of sensitive information, including PHI
- Recognize the consequences of improperly handling confidential information or PHI
- Understand how to comply with the Breach Notification Rule



YOUR GUIDE TO A SAFER PRACTICE RISK MANAGEMENT “HOTLINE”

Although we offer many resources on our website, we understand that sometimes it's just easier to talk to someone. If you have a practice-related question or concern, we're ready to listen and offer guidance to help you identify and reduce your liability risk exposure.





PHYSICIAN PROGRAM

OPIOID PRESCRIBING: AVOID THE PAIN 3.0

Presented by John Sly, Esq. of Waranch & Brown, LLC

This updated 3.0 version expands on what was learned in prior Opioid Prescribing courses. This iteration will feature updated guidelines from the CDC as well as real-life scenarios that will illustrate the complexities of prescribing controlled substances and ways you can protect yourself from litigation and potential patient harm.

PROGRAM CODE: 5626
REGISTER FOR THIS PROGRAM AT MMLIS.COM

ABOUT THE PRESENTER

John T. Sly is a trial attorney and partner at Waranch & Brown, LLC. His practice focuses on the aggressive defense of Physicians, health care facilities, and other businesses throughout Maryland. He has successfully tried to verdict numerous high-dollar cases and has argued before state and federal appellate courts.

OBJECTIVES

Upon completion of this Internet activity enduring material, participants will be better able to:

- Understand updated guidelines and regulations relating to prescribing opioids and controlled substances
- Identify riskier patients and develop sound pain management plans
- Understand how to limit their risk when prescribing opioids and other controlled substances



PHYSICIAN PROGRAM

MOCK TRIAL: ORDER IN THE COURT

Presented by attorneys from the law firm of Armstrong, Donohue, Ceppos, Vaughan & Rhoades, Chtd.

This online course will feature a “mini” medical malpractice trial from opening statements to closing arguments. The defendant Physician and expert and fact witnesses for both the plaintiff and defense will be examined and cross-examined. The courtroom drama will also highlight the elements of a successful defense to a malpractice suit and illustrate how medical record-keeping plays a key role in how cases are won or lost at trial.

PROGRAM CODE: 5625
REGISTER FOR THIS PROGRAM AT MMLIS.COM

ABOUT THE PRESENTER

Since its inception, the focus of the law firm of Armstrong, Donohue, Ceppos, Vaughan & Rhoades has been primarily on the defense of medical negligence cases, representing countless Physicians across the broadest possible spectrum of medical specialties. Along with their defense work, the firm has provided educational sessions on a number of relevant medico-legal topics.

OBJECTIVES

Upon completion of this Internet activity enduring material, participants will be better able to:

- Understand how medical malpractice trials are conducted
- Recognize how medical record-keeping and deposition testimony play out in malpractice trials
- Understand the key elements of a successful defense of Physicians

HOW CASE IN POINT WORKS

Interested Physicians can register for a *Case in Point* course by selecting the desired topic online or on the registration form found in the back of this brochure. The cost is \$60 PER PERSON.

Online *Case in Point* course participants will receive their link from MEDICAL MUTUAL's Risk Management Department after registering for their course. The course can then be started immediately and completed at your convenience. Once the course is completed, participants can download their certificate from the MindFlash system.

Case in Point III participants will receive a copy of the *Case in Point* book by mail. To satisfy the requirements of the course, participants must read the book and complete a short post-test at the conclusion. Participants will also be asked to complete an evaluation form. The finished post-test and evaluation form should be mailed back to MEDICAL MUTUAL in the postage-paid envelope included with the book.

The cut-off date to register for *Case in Point III* is December 1, 2023. Completed tests and evaluations are due no later than December 15, 2023.

Participants who successfully complete a *Case in Point* course will receive the same 5% premium discount that they would receive for attending a live webinar or online program.

All *Case in Point* courses are authored by members of our Risk Management, Claims, Communications, Policy Information and Legal departments.

Accreditation Statement MEDICAL MUTUAL Liability Insurance Society of Maryland is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for Physicians.

Designation Statement MEDICAL MUTUAL Liability Insurance Society of Maryland designates this enduring material and Internet enduring material for a maximum of two (2) *AMA PRA Category 1 Credit(s)*.™ Physicians should claim only the credit commensurate with the extent of their participation in the activity.



HOME STUDY PROGRAM

CASE IN POINT III: FAILURE TO DIAGNOSE

Case in Point III examines closed medical malpractice claims that have diagnostic error as their core allegation. The selected cases illustrate an all-too common theme presented in a variety of clinical situations where a Physician's failure to diagnose a patient properly led to a lawsuit.

PROGRAM CODE: HSCIP323
REGISTER FOR THIS PROGRAM AT MMLIS.COM

RELEASE/REVIEW DATE This educational activity was reviewed on February 1, 2021. It was released on February 1, 2016 and expires on February 1, 2024. Please note that once you have completed the program, it will not be made available to you again during the release period of three years.

OBJECTIVES

- Upon completion of this enduring material, participants will be better able to:*
- Identify what constitutes an allegation of failure to diagnose in a malpractice lawsuit
 - Recognize the role of the medical record in preventing diagnostic errors
 - Increase Physician-patient communication and patient participation in his/her own health care
 - Implement changes in practice to minimize delay in diagnosis or failure to diagnose



CASE IN POINT V: TECHNOLOGY AND MEDICINE

Presented by John Sly, Esq. of Waranch & Brown, LLC

This new program features a series of closed claims that focus on Risk Management issues surrounding the use of technology in the practice of medicine. The cases selected for this program will be offered in a video format presented by John T. Sly, Esq., a medical malpractice defense attorney. These cases focus on issues surrounding patient tracking, communication, informed consent, and documentation – with technology serving as the backdrop.

PROGRAM CODE: 5629 | REGISTER FOR THIS PROGRAM AT MMLIS.COM

RELEASE/REVIEW DATE This educational activity was released on February 1, 2022 and expires on February 1, 2025. Please note that once you have completed the program, it will not be made available to you again during the release period of three years.

CASE IN POINT IV: INFORMED CONSENT

According to the American Medical Association's Code of Medical Ethics, informed consent to medical treatment is fundamental in both ethics and law. Patients have the right to receive information and ask questions about recommended treatments so that they can make well-considered decisions about their care. This new online course will help Physicians navigate the process of informed consent and appreciate the importance of the documentation of a patient's consent or refusal.

PROGRAM CODE: 5628 | REGISTER FOR THIS PROGRAM AT MMLIS.COM

RELEASE/REVIEW DATE This educational activity was released on March 1, 2020, was reviewed February 1, 2023 and will expire March 1, 2026. Please note that once you have completed the program, it will not be made available to you again during the release period of three years.

CASE IN POINT II: DOCUMENTATION

Case in Point II is our second risk management program featuring a series of closed-claim scenarios that focus on issues involving medical record documentation. The selected cases serve to provide the reader with situations in which poor or non-existent documentation created patient safety issues and allegations of negligent treatment for the Physician.

PROGRAM CODE: 5627 | REGISTER FOR THIS PROGRAM AT MMLIS.COM

RELEASE/REVIEW DATE This educational activity was reviewed on February 1, 2021. It was released on February 1, 2013 and expires on February 1, 2024. Please note that once you have completed the program, it will not be made available to you again during the release period of three years.

OBJECTIVES

Upon completion of this Internet activity, participants will be better able to:

- Identify communication issues associated with the use of technology in medical practice
- Understand the role of technology in medicine, its benefits, and the potential pitfalls
- Recognize how technology can improve both documentation and Physician-patient interactions

Upon completion of this Internet activity, participants will be better able to:

- Discuss the concept of informed consent
- Know what should be included in the discussion with the patient about a recommended treatment or procedure
- Understand the need for documentation of the informed consent process and patient discussion

Upon completion of this Internet activity, participants will be better able to:

- Identify weaknesses in the medical record that can result in miscommunication and poor patient outcomes
- Understand the role of the medical record as crucial evidence in medical malpractice litigation
- Recognize how strong documentation can prevent litigation

HOW TO REGISTER

PROGRAM FEE

The first program costs \$60 PER PERSON. If you wish to attend more than one program, each additional program costs \$30 PER PERSON, a savings of 50%!

REGISTER ONLINE

You can register online at mmlis.com and pay on our secure server with an American Express, Visa, MasterCard or Discover credit card.

REGISTER BY MAIL

Select the program desired and complete the rest of the form. Please print clearly! Enclose the form and a check with full payment in the envelope provided and mail to the address specified below.

CHECKS PAYABLE TO:

Med•Lantic Management Services, Inc.

MAIL TO:

Med•Lantic Management Services, Inc.
P.O. Box 64100
Baltimore, MD 21298-9134

CONFIRMATION

A confirmation notice will be sent to you once we have received your registration. Links to program materials will be provided during the webinar through the GoToWebinar dashboard.

PROGRAM SCHEDULE

6:00 p.m. Program begins

6:30 p.m. Grace period ends – no one will be admitted after this time

8:00 p.m. Program ends

CME CREDITS & PREMIUM DISCOUNT

CME CREDITS

Each program is worth a maximum of two CME Credits, commensurate with the extent of your participation in the program.

PREMIUM DISCOUNT

A 5% Risk Management premium discount will be given on all Year 2024 medical professional liability renewal policies to MEDICAL MUTUAL members who complete any one of the eligible Physician educational programs offered.

You MUST participate in the entire program to qualify for a 5% discount and CME credits.

We will count in attendance only those participants who are signed in within the first 30 minutes of the program. Late arrivals or early departures will not be considered present for satisfaction of the premium discount or CME and will be expected to attend a later program to qualify for the premium discount or CME.



SIGN UP TODAY FOR TEXT ALERTS

When you register for a risk management education program, you can opt in to a convenient text alert option that will let you know if there are any last minute changes in the program's date or time.

FAQ

How far in advance should I register?

Please register early to ensure your spot. Registration will end 24 hours in advance of a webinar.

Can I reschedule or cancel?

If you have already made a payment for a program and would like to reschedule, we will apply your payment to another program you choose. Due to program commitments, program fees are non-refundable in the event you are unable to attend.

What if the program is cancelled?

MEDICAL MUTUAL reserves the right to cancel a scheduled program due to insufficient registration. If a program is cancelled, your payment will be refunded or applied to a new date.

For additional questions...

If you need additional information, or have questions about our programs, call our Risk Management Services Department at 410-785-0050 or toll free at 800-492-0193. Current program information and online registration is also available at mmlis.com

ACCREDITATION STATEMENT

MEDICAL MUTUAL Liability Insurance Society of Maryland is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for Physicians.

DISCLOSURE POLICY

It is the policy of MEDICAL MUTUAL to ensure balance, independence, objectivity and scientific rigor in all its sponsored educational activities. All faculty participating in activities sponsored by MEDICAL MUTUAL are expected to disclose to the program participants any relevant financial relationships related to the content of their presentation(s).

DESIGNATION STATEMENT

LIVE ACTIVITY / Internet Live Course

MEDICAL MUTUAL designates this live activity for a maximum of two (2) *AMA PRA Category 1 Credit(s)*.™ Physicians should claim only the credit commensurate with the extent of their participation in the activity.

INTERNET ACTIVITY ENDURING MATERIAL

MEDICAL MUTUAL designates this Internet activity enduring material for a maximum of two (2) *AMA PRA Category 1 Credit(s)*.™ Physicians should claim only the credit commensurate with the extent of their participation in the activity.

ARE YOU TAKING ADVANTAGE OF THE RISK MANAGEMENT RESOURCES AVAILABLE TO YOU?



DOCTORS RX NEWSLETTER

Our risk management newsletter addresses timely topics in medicine and provides Insureds with the opportunity to receive a CME credit.



RISK MANAGEMENT ALERTS

To stay up to date, check **mmlis.com** to review the latest risk management news and alerts issued by medical organizations.



LIBRARY OF ONLINE RESOURCES

Search our comprehensive resource library for important documents and information to help you manage and reduce your risk.



SECURITY RISK ASSESSMENT

Evaluate the strength of your practice's cyber security with a survey designed by our security and risk management experts.



RM SUPPORT BY PHONE

Talk to our experts. Receive advice and answers about issues as they arise by dialing 410-785-0050 or 800-492-0193.



PRACTICE SELF-ASSESSMENT SURVEY

This survey can help you determine areas in the non-clinical aspect of your practice that may leave you open to a lawsuit.



PRACTICE MANAGER TOOLBOX

This convenient online resource was specifically designed to provide relevant and timely guidance to Practice Managers.



RISK MANAGEMENT TWO-MINUTE DRILLS

These video vignettes discuss important Risk Management related issues in a short, easily digestible, format.

For more information, visit our website at **mmlis.com** or talk to a risk management expert by phone (410-785-0050, or toll free at 800-492-0193) to answer your individual questions.



REGISTRATION FORM ON OTHER SIDE

SIGN UP FOR RM PROGRAM TEXT ALERTS



GET LAST-MINUTE TIME CHANGES



STAY NOTIFIED OF SCHEDULING

Take advantage of this free service and you will receive a text alert if your registered risk management education program is impacted by an unexpected problem.

You can utilize this service by selecting the opt-in option when you register online or by mail for a risk management education program. If you have already registered, you can opt in by visiting the members-only area of our website or by calling Customer Service at 410-785-0050 or 800-492-0193.

SIGN UP TODAY!

2023 PHYSICIAN RISK MANAGEMENT PROGRAM

Name: _____
Please print your name as it appears on your policy

Email Address: _____

Address: _____

City: _____

State: _____ Zip: _____

Phone #: _____

Fax #: _____

Medical License #: _____

DATE & CODE NUMBER OF SESSION(S) YOU WISH TO ATTEND

Legal Issues Date _____ Code _____

Specialty Specifics Date _____ Code _____

HIPAA Modules Register at **mmlis.com**

Opioid Prescribing Register at **mmlis.com**

Mock Trial Register at **mmlis.com**

Case in Point III ☐ Send

Case in Point V Register at **mmlis.com**

Case in Point IV Register at **mmlis.com**

Case in Point II Register at **mmlis.com**

For First Program Selected: \$60 per person _____

For Each Additional Program: \$30 per person _____

TOTAL _____

TEXT ALERT

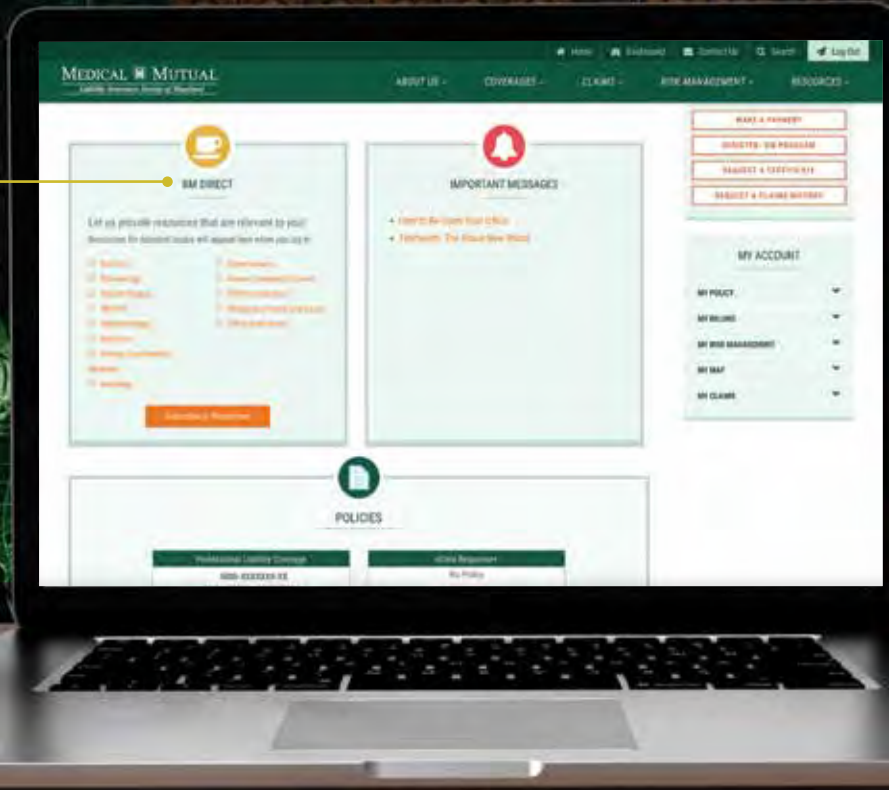
Please send me a text alert if there are schedule changes to my registered program.

Mobile Phone #: _____

Please print clearly and include your check
for the correct amount payable to:
Med•Lantic Management Services, Inc.
P.O. Box 64100 • Baltimore, MD 21298-9134

*Please register early in the program season to ensure your spot.
Registration will end 24 hours in advance of a webinar. All fees are per person.
Thank you.*

• RM DIRECT— PERSONALIZED RISK MANAGEMENT RESOURCES & TOOLS FOR YOU!



THE RM INFO YOU NEED IN YOUR FEED!

RM DIRECT offers specific types of risk management information you can personalize and receive on an ongoing basis. Once you choose your topics, a personalized risk management “feed” will be provided on your private Dashboard. The Dashboard will also deliver timely and informative general risk management and practice information, regardless of specialty. **To get started, log in to your private Dashboard at mmlis.com and identify the topics you would like in your risk management information feed.**

RM DIRECT

HOME OFFICE

Box 8016, 225 International Circle
Hunt Valley, Maryland 21030
410-785-0050
800-492-0193
mmlis.com

MEDICAL  MUTUAL
Liability Insurance Society of Maryland